

Mission statement

We aim to provide an easily accessible information and advisory service for people who live in the Doncaster area.

By providing this service we aim to raise awareness of disability issues in order to influence change. We aim to empower and enable people with disabilities to live a more independent and enriched life.

Helpline Opening Times

| | |
|-----------|--------------|
| Monday | 9.30am - 4pm |
| Tuesday | 9.30am - 4pm |
| Wednesday | 9.30am - 4pm |
| Thursday | 9.30am - 4pm |
| Friday | 9.30am - 4pm |

Office Opening Times

| | |
|-----------------|-----------|
| Monday - Friday | 9am - 5pm |
| Saturday | Closed |
| Sunday | Closed |



DIAL Doncaster

Unit 9

Shaw Wood Business Park

Shaw Wood Way

Doncaster

DN2 5TB

Tel: 01302 327800 Fax: 01302 327205
Minicom: 01302 768297

Email: advice@dialdoncaster.co.uk

Web: www.dialdoncaster.co.uk

Services and Support



INVESTOR IN PEOPLE



CONTRACTORS HEALTH & SAFETY ASSESSMENT SCHEME



Company Limited by Guarantee
Company Registration Number 4436063
Registered Charity Number 1103621

What DIAL Doncaster Does

Information and Advice

We provide free information and confidential advice to people with a disability and those with long-term health conditions. This service is also available to families, carers and friends of disabled people and healthcare professionals.



Information & Advice where it's needed

- ⇒ Confidential and impartial helpline advice, available Monday - Friday 9.30am to 4pm
- ⇒ Factsheets offering useful information on a wide variety of disability-related topics
- ⇒ Touchscreen information kiosks located in accessible venues across Doncaster
- ⇒ Our website www.dialdoncaster.co.uk which includes a comprehensive database of local and national contacts

Welfare Benefits Service



Our Welfare Benefits Team can:

- ⇒ Check your entitlement to welfare benefits
- ⇒ Help with filling in forms
- ⇒ Assist with benefit revisions
- ⇒ Represent you at appeals and tribunals

Home visits are available to those who are unable to leave their home

Please note that the primary focus of this service is to support those with multiple and complex needs, who do not have support networks in place

Charity Shops

Our charity shops raise much needed funds for our charity whilst raising awareness of the work we do. We have four charity shops which accept donations such as clothing, bric-a-brac, furniture and electrical items. A collection and delivery is available (a small charge applies for delivery). Contact your local shop to find out more:

| | |
|-----------|---------------------|
| Armthorpe | 01302 302500 |
| Balby | 01302 853194 |
| Intake | 01302 360650 |
| Woodlands | 01302 722121 |



Chargeable services

Holiday Accommodation

We have a spacious, seven berth holiday lodge located on a Haven site at Marton Mere near Blackpool. The accommodation is purpose-built for disabled use and features a large ramped veranda for wheelchair access.



Further details can be found on our website.

Wheelchair Hire

Manually propelled wheelchairs are available for short term hire. We also have adult leg extensions for those with full leg casts. Heavy duty, bariatric wheelchairs are available, designed for users up to 30 stone.

Hire charges:

- ⇒ £5.00 per day (24 hours)
- ⇒ £10.00 per weekend (Friday to Monday)
- ⇒ £20 per week (7 day period)



A £20 refundable deposit & two forms of identity are required.

Radar Keys

Radar Keys are available to purchase from DIAL at a cost of £3.50. The key allows access to toilet facilities designed for disabled use.

Photography Service

If you are unable to use a conventional photo booth due to a disability, we offer a friendly and accessible service. We can take digital photographs that are suitable for blue badge applications, passports, identification badges etc. The cost is £5.00 for 6 passport sized photos.

We also sell a variety of car stickers for disabled passengers and drivers as well as blue badge holders.

Contact us for more details on the services we provide.

We accept card payments
(£10 minimum spend)



visit our website at www.dialdoncaster.co.uk for more information